

# MerchantLinQ Training Deck for Merchants





# Pipeline

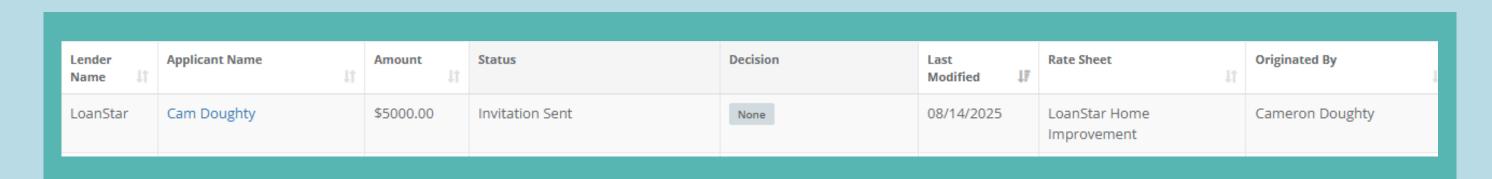
An overview of the loans originated by each merchant organization. This is where merchants can access loans in process to make adjustments and/or complete remaining funding steps.



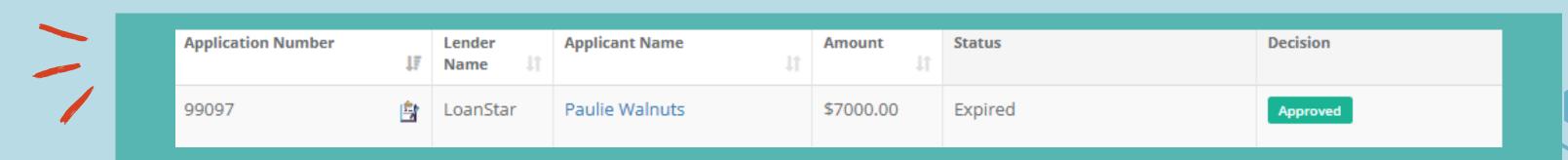


Decision: This is the lender's decision on the borrower's loan application (Approved, declined, counteroffer).

Originated by: The representative who initiated the loan within the merchant's organization.

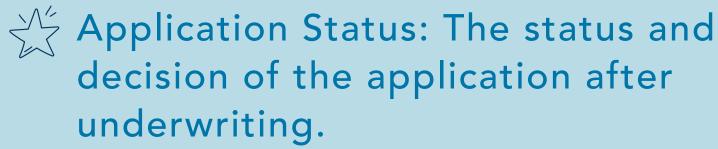


Now lets look into an application. Filter by the app number, the borrower's name, or the representative it was originated by.



### Applicant and Loan Details



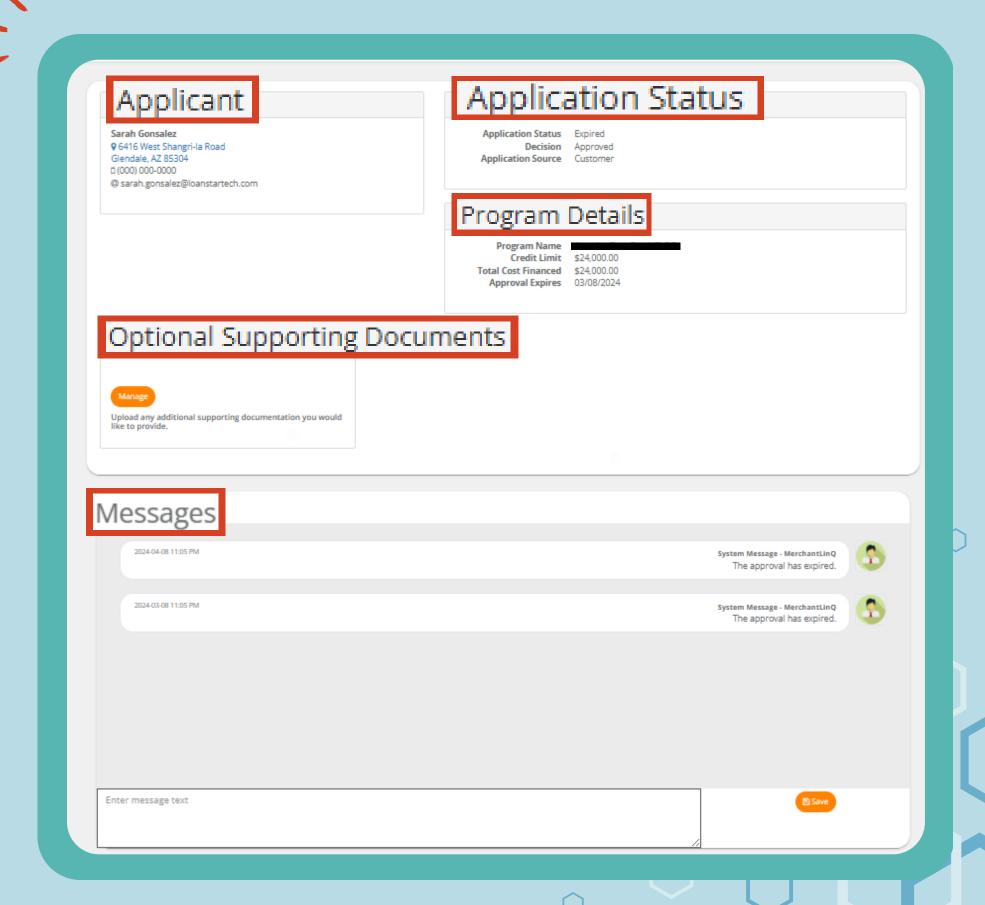


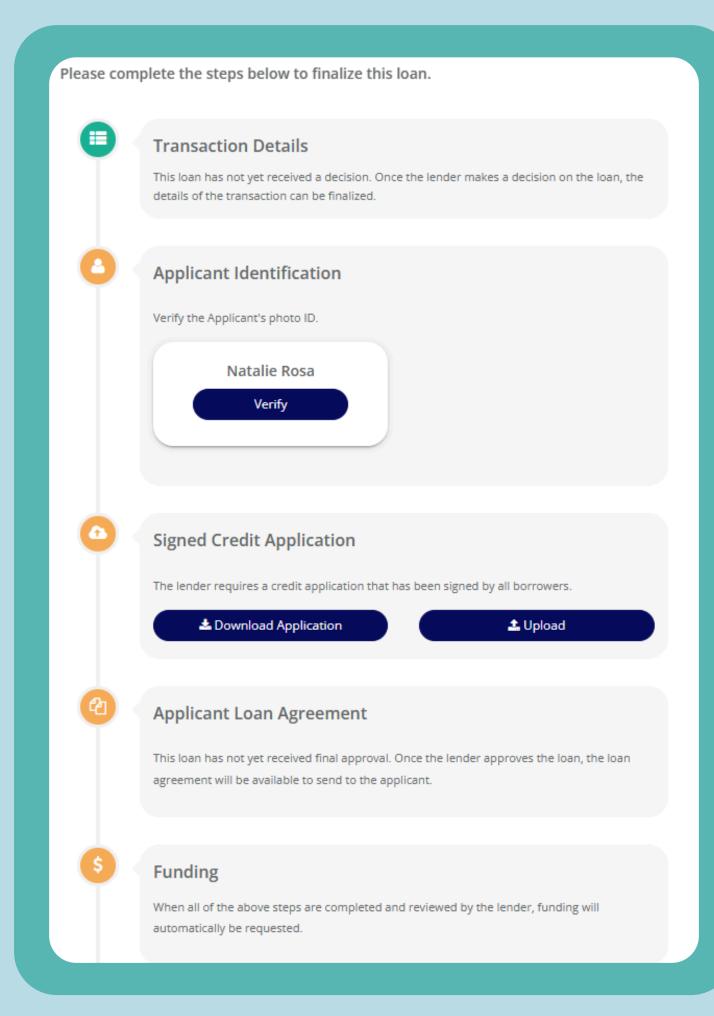
Program Details: Outlines the approved loan terms and approval expiration date.

Messages: Allows the lender and the merchant to communicate directly about each loan.

Optional Supporting Documents: May vary by lender and borrower.

Examples include income verification, additional identification, and/or project invoices. (These must be fulfilled prior to funding.)





### The "Funding Tree"

The merchant must initiate and fulfill each step with their borrower to submit for funding.



1. Transaction details: Loan terms that the merchant has confirmed with the borrower (i.e. rate, term, and total price).



2. Applicant Verification: Merchant or borrower to upload the borrower's photo ID & supporting documents if applicable.



3. Signed Credit Application: May be fulfilled when the application is submitted OR signed after the approval.



4. Applicant Loan Agreement: Must be signed by the borrower to accept loan terms.



5. Funding will automatically be requested when the steps above are complete.

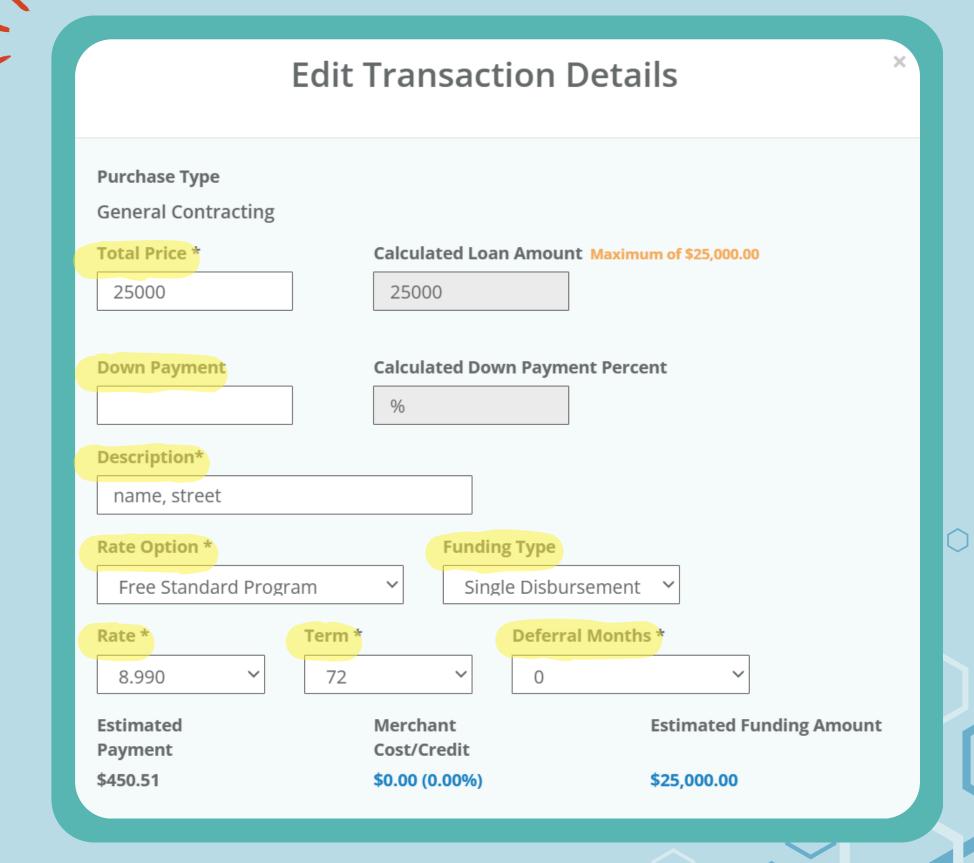
> Note: Steps will vary by product type and lender requirements.



#### Transaction details:

This information directly impacts the terms that will appear on the loan agreement. It is imperative that the merchant reviews and receives approval and confirmation from the borrower before initiating the remaining steps of the "funding tree".

Note: if the lender approves the loan with a counteroffer, this section must be edited to match the approval terms.



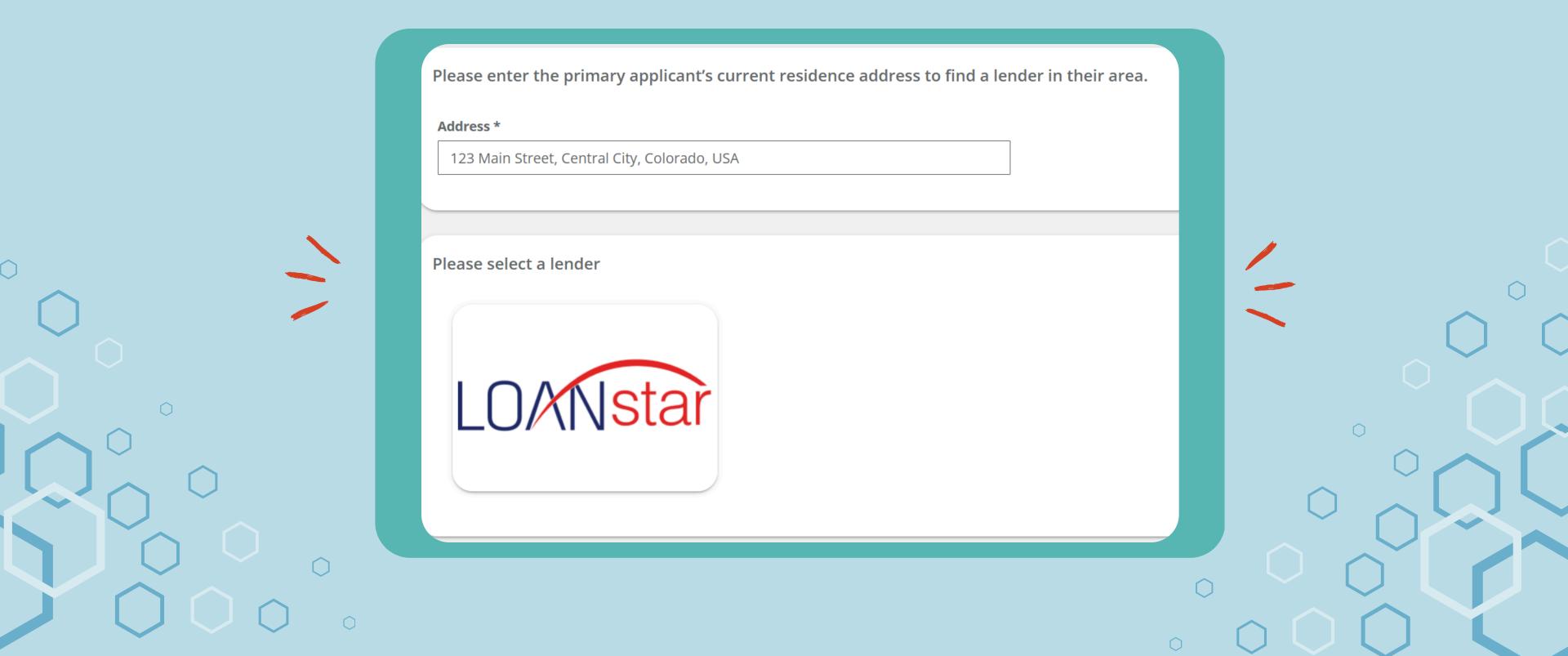


## New Application

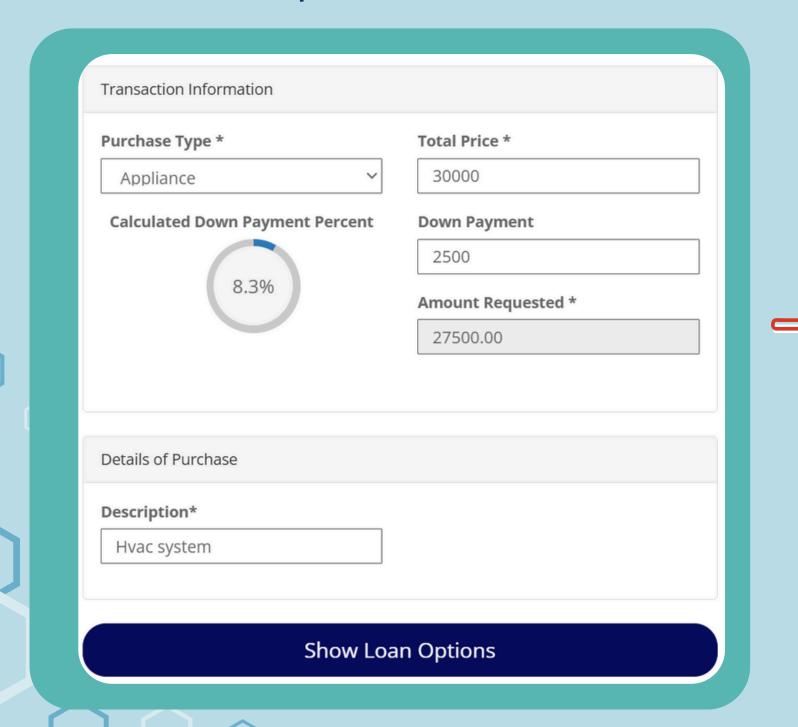
Ready to start a new application or estimate a monthly payment? The new application icon is used to invite the customer to apply (through email or phone number) or start the application process.



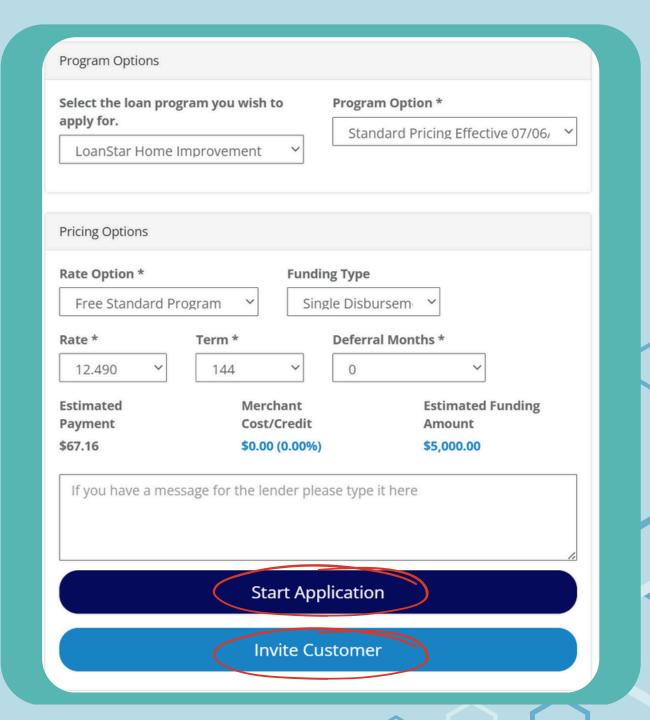
Step 1: To initiate a new application, the merchant must first select the applicable product (unsecured/fixture secured, credit card, or heloc), enter the borrower's address, and select a lender based on their needs and geography.



Step 2: Select the most accurate purchase type, input the contract total and down payment, and describe the details of the purchase.



Step 3: Select the loan program and all terms that apply based on product type, start the application with the borrower or invite them to apply.





#### **Invitation to Apply**

Dear Cam Doughty,

**LoanStar Merchant** has invited you to apply for financing with LoanStar. Click the button below to get started.

#### **Loan Details**

Purchase Type	General Contracting
Amount Requested	\$5,000.00
Term	60 Months
Annual Percentage Rate (APR)	9.990 %
Estimated Monthly Payment	\$106.21



All applications are subject to lender approval.

Actual monthly payment will be calculated by the lender and outlined in the agreement.

All figures contained in this email are estimates.

Supporting documentation may be requested by the lender.

This ability will expire 30 days after the date/time of this message.

When a merchant utilizes the "invite customer" option, the borrower will receive an email like this.

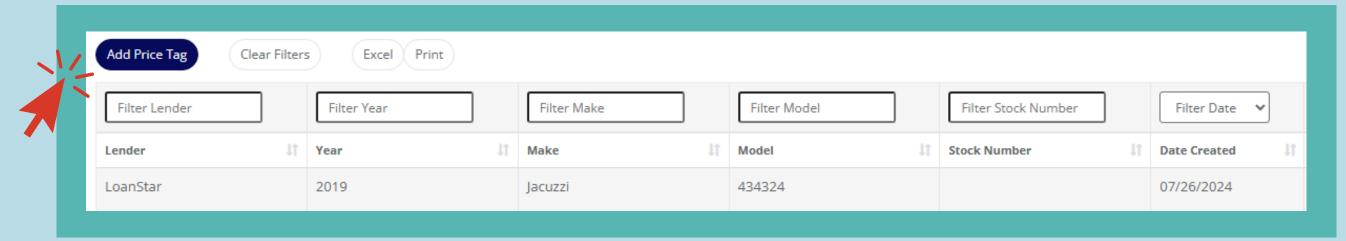
The borrower will have 30 days to click "apply now" and digitally complete the application.

## Manage Price Tags

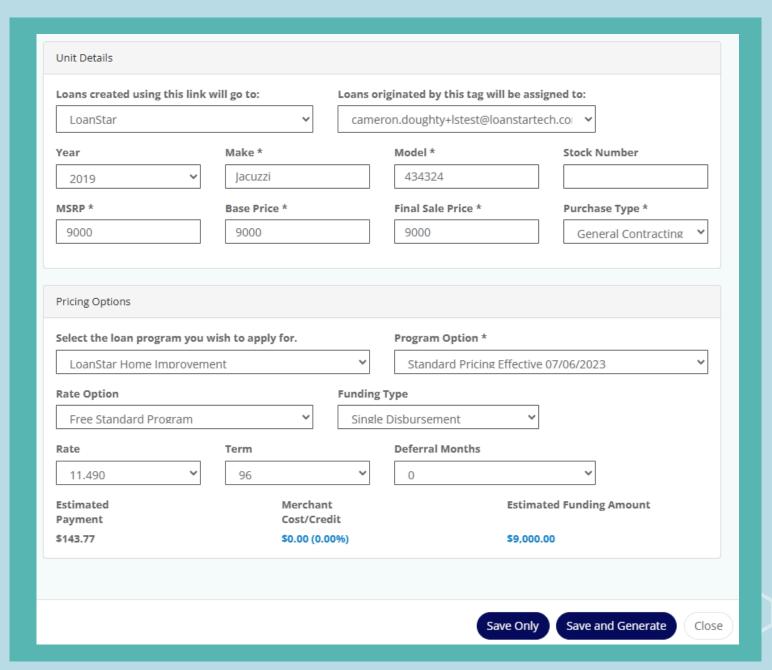
Want to promote a financing opportunity for a specific product? This function generates a unique QR code price tag that allows a borrower to scan and apply for financing for a specific product and loan program.



### To start, the merchant will click "Add Price Tag"

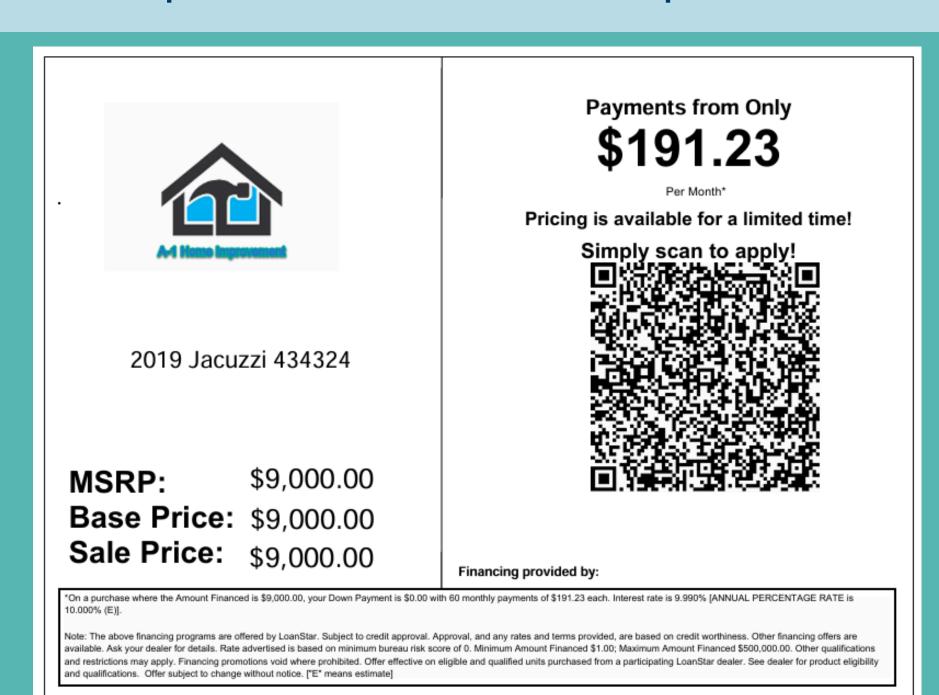


From here, product and transaction details will be selected based on the item, rate, and term being promoted by the merchant.



Below, is an example of a generated QR code. From here, the merchant can print or post the QR code that promotes their product.







### Manage Account

Manage Account is used to view or edit information about the merchant's account. This feature can also be used to add new users or update banking information.

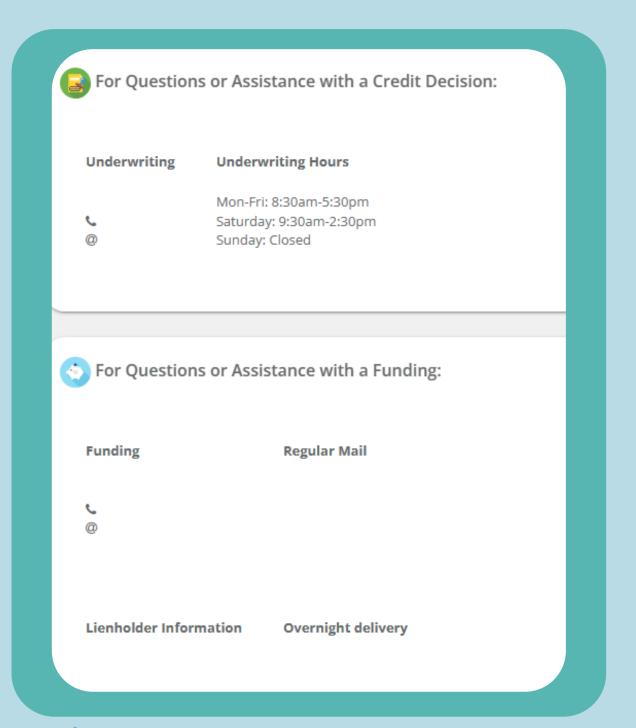


### Support Contacts

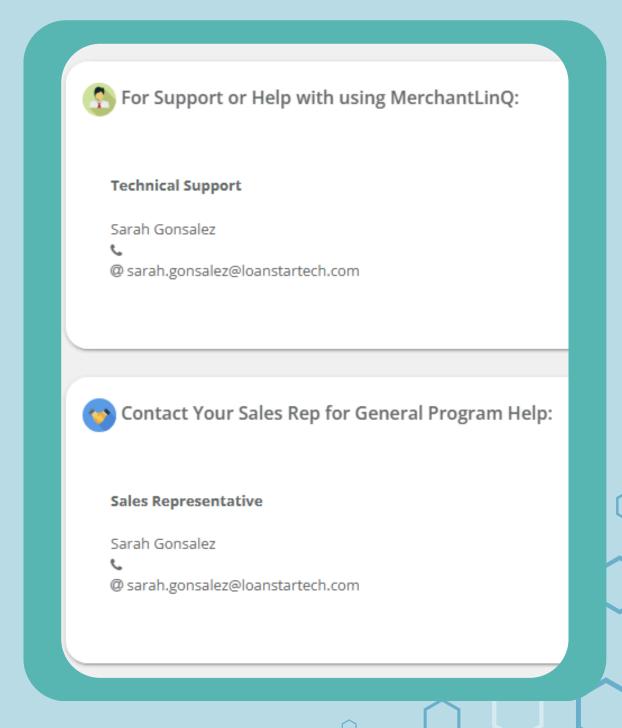
Need some help? Click here to see who to contact based on your questions or needs.



#### Left: Lender Contact Information



Right: Contact information for MerchantLinQ and program assistance.

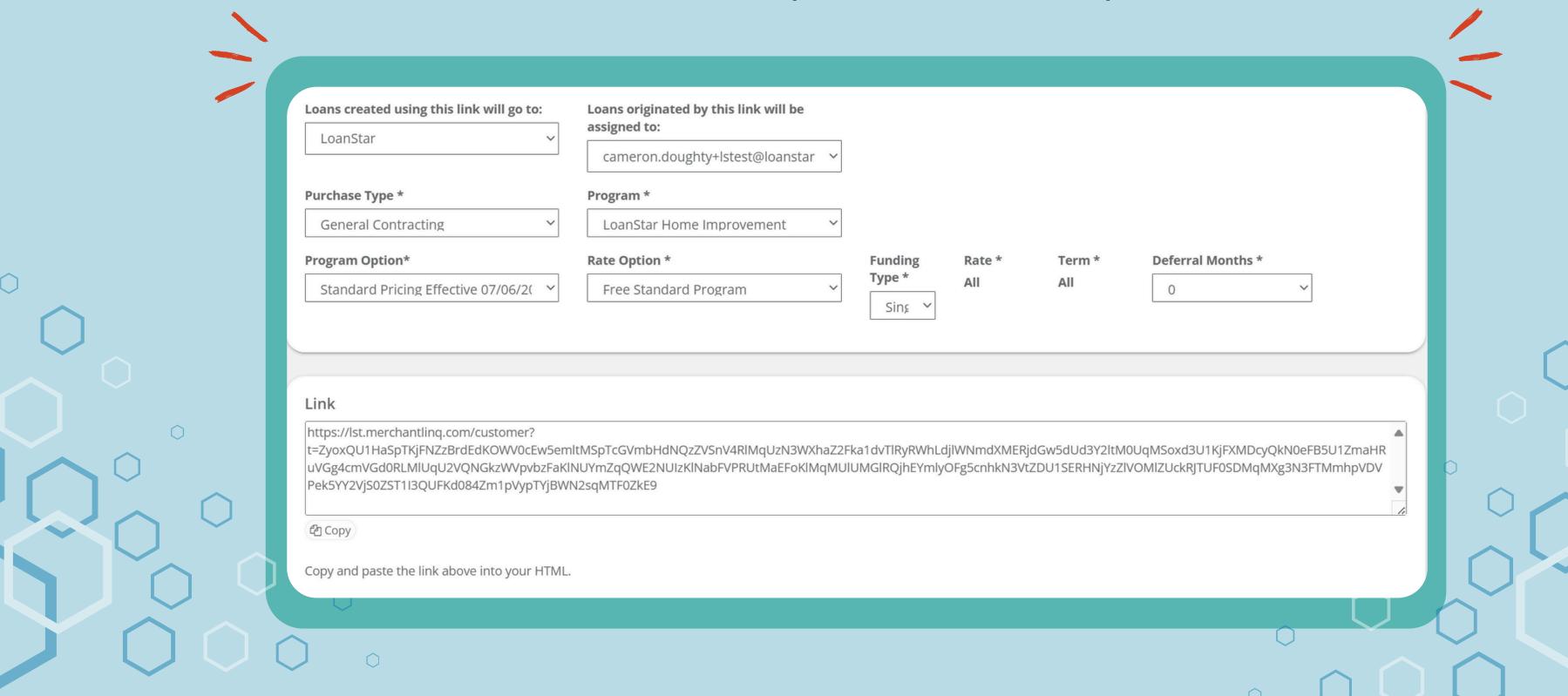


### Create a Web-Link

Create a Web-Link is perfect for promoting a financing opportunity. This feature allows the user to generate an invitation via hyperlink that is suitable for a website or for use in an email to customers.



Weblinks are assigned to specific users within the merchant organization and allow a borrower to apply for a specific loan program, rate, and term. Multiple weblinks can be created and utilized to promote different programs.



### Resources

Resources allow the merchant to access their current program sheet and browse any lender approved marketing materials.

